

BULLETIN

VACC Membership Relations



Reference No: scam/bm-9-20

Date issued: 21/09/2020

Urgent Information - Scam Email

Dear Member

VACC has become aware of emails that may be in circulation that imply that they have been sent from VACC.

The email(s) are primarily concerned with usernames and/or passwords and have a zipped file attached.

Whilst VACC has not been able to determine whether this email is harmful or not at this point in time, it should be noted that:

- VACC has not attempted to contact you via bulk email regarding usernames and passwords.
- VACC would not attach a zipped file to any bulk email sent to members.

What should you do?

- If you have received an email similar in nature, it is strongly recommended that you do not open the email or any attachments.
- Delete the email permanently from your system.

General tips to manage your email and online security:

- Do not open any email or attachment that comes from an unknown source.
- Check the senders email address. Does it come from an unknown source or does it appear not to align with the sender listed in the body of the email.
- Contact the organisation presented as being the sender to check on an email's legitimacy.
- If in doubt, delete the email from your system.
- Adopt a policy of changing passwords on a regular basis.

Kind regards

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